

Consultation report

West Suffolk Enforcement Policy Summary

| No. | Please select an option that applies to you. | Do you agree with the principles for enforcement summarise our approach to fair inspection and enforcement? | Do you think section 4: formal enforcement actions provides a helpful breakdown of the types of action the council can take | Do you agree with the way we provide for complaints, compliments and appeals (section 5)? | Do you have any other comments on the draft enforcement policy you would like to share? |
|-----|--|---|---|---|---|
| 1 | Councillor | Yes | Yes | Yes | - |
| 2 | A resident of Forest Heath | Yes | Yes | Yes | - |
| 3 | Police Licensing Officer | Yes | Yes | Yes | No thanks |
| 4 | A resident of St Edmundsbury | Yes | Yes | Yes | - |
| 5 | Parish Clerk | Yes | Yes | Yes | No |
| 6 | Councillor | Yes | Yes | Yes | - |

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|----|---|-----|---|-----|--|
| 7 | Representing another authority | No | No - the document should more clearly indicate the type of enforcement action.eg planning/environmental health etc. | Yes | The document fails to address performance and service standards. The vague reference to service standards as a possible future option is unacceptable. This information should be provided alongside the overall policy document. My Parish Council is dissatisfied with the Council's failure to let us know what is happening in respect of recent and current enforcement issues. At times, the borough Council appear to have an unwillingness to take enforcement action. |
| 8 | A St Edmundsbury business owner or employee | Yes | | Yes | |
| 9 | A Forest Heath business owner or employee | Yes | | Yes | |
| 10 | A resident of St Edmundsbury Borough | Yes | Having once made a complaint about alleged infringement of listed building - it was ignored. | Yes | <p><i>This is a paraphrase as the original text made an allegation about a council officer.</i></p> <p>The respondent criticised the council's current enforcement practice around listed buildings in terms of the evidence provided and the belief the behaviour of officers was heavy handed.</p> |